

Lower Makefield Township Public Works Department 1100 Edgewood Road Yardley, PA 19067

We are always working to enhance our customer's experience, and here in Lower Makefield, we'll be making some improvements to support faster speeds, greater Internet capacity and the continuing enhancement of other services.

Over the next couple months, we will be improving some of the existing networks and equipment throughout your area, which may include our network installed on the streets listed below. In most cases, we do our work behind the scenes and with minimal impact on services. However, some of our upcoming work may result in brief interruption to services for your residents. These brief service interruptions will result in a temporary loss of Internet, TV and the ability to make or receive calls with XFINITY Voice service, including emergency 911 calls. XFINITY Internet customers can stay connected with XFINITY WiFi. To find local XFINITY WiFi hotspots, visit wifi.xfinity.com or download the XFINITY WiFi app.

Streets affected:

Big Oak Rd Hidden Oaks Dr Raab Dr Dawn Ln Holly Ct Ramsey Rd Derbyshire Rd Hunt Dr Roelofs Rd Dolington Rd Independence Dr Summerhill Ct E Wellington Rd University Dr **Keating Dr** Ginko Ln Norman Dr Wilshire Dr Glen Oak Dr Piper Ln Yale Dr

Heather Ridge Dr

Please know that we will be working hard to minimize the impact of these updates. Our teams will be prepared to respond to unanticipated service outages as quickly as possible. We apologize in advance for any inconvenience.

If you have any questions or concerns, please call me Evelyn Beers 215-260-4724. Ensuring that you and your residents get the most from your service is part of our commitment to improving the overall XFINITY experience.

Sincerely,

Evelyn Beers

Manager 1, Freedom Genesis 11360 Northeast Avenue Philadelphia, Pa 19116

Cell: 215-260-4724

Email: Evelyn Beers@cable.comcast.com