

CAITLIN ADAMS

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Langhorne, PA

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AQUATIC OPERATIONS & MANAGEMENT

SeaWorld Parks & Entertainment- Sesame Place, Langhorne PA

(June 2010-present)

Operations Manager-Aquatics (December 2019-present)

- Oversees the training and development of over 250 Water Safety employees
- Creates and maintains department labor and expense budgets
- Works in a Park Duty Manager role to safely and efficiently oversee park opening procedures, daily operation, and closing procedures
- Coordinates all swim tests, ARC Lifeguard trainings, Policy, and OJT for Aquatics staff
- Coordinates CPR for Professional Rescuers with First Aid trainings for Security, Maintenance, and Rides departments
- Schedules facility rentals from 4 additional community pools
- Creates and edits staff schedules based on budget and operational needs
- Accomplishments:
 - Lead the SEA Waterpark Group in Standardization Goals and Best Practices presentation as company Chair in 2021
 - Oversaw the Guest Arrival department from September 2021-December 2021 in addition to current role
 - Oversaw the Rides department from October 2020-May2021 in addition to current role
 - Collaborated with Operations Director to revise the park's Emergency Action Plan
 - Implemented new mentor program for leadership team to promote professional development and create a pathway for individual growth within the department
 - Certified 7 new Lifeguarding Instructors during the 2021 season
- Previous roles:
 - *Aquatics FT Training Supervisor*
 - *Aquatics Operations Supervisor*
 - *Aquatics Operations Assistant Supervisor*
 - *Lifeguard*

YMCA of Bucks County- Newtown Branch, Newtown PA

(July 2017-November 2018)

Associate Director of Aquatics (September 2017-November 2018)

- Recruited, interviewed, and hired new lifeguards and swim instructors to meet staffing needs
- Successfully trained staff in ARC lifeguarding, YSL swim instruction, and SEFA standards
- Collaborated with the Director of Aquatics to coordinate community volunteer projects including the Second Grade Swim Initiative for Lower Bucks County
- Accomplishments:
 - Surpassed 2018 yearly revenue goals by quarter 2
 - Conducted market research into viability of Adapted Swim Program and presented findings to branch COO
 - Created and implemented new on boarding policy for all incoming aquatic staff
 - Restructured in service program to ensure compliance with American Red Cross and Red Woods standards
- Previous roles:
 - *Aquatics Coordinator*

GENERAL AQUATICS EXPERIENCE

British Swim School, Bensalem PA
(December 2021-present)
Swim Lesson Instructor
Swim Team Coach
Deck Coordinator

Princeton Family YMCA, Princeton NJ
(September 2021-present)
Lifeguard
ARC Instructor

Penn State Aquatics, State College PA
(September 2015-May 2016)
Lifeguard
ARC Instructor

COMMITTEES & VOLUNTEER WORK

SPL Park Safety Committee
(August 2021-present)

GSAT Committee
(October 2021-present)

SEA Waterpark Group
(June 2021-present)
Waterpark Group Chair
(January 2021-May 2021)
Waterpark Group Co Chair

SEA Internal Audit Team
(December 2020)
Rides Auditor- Tampa
(June 2021)
Waterpark Auditor-Williamsburg

Sesame Place Cares Team
(January 2022)

2nd Grade Swim Initiative
(May 2018-May 2019)

EDUCATION & CERTIFICATIONS

The Pennsylvania State University, State College, PA Graduated May 2016
Major: *Bachelor of Science, Criminology*
Honors: Dean's List recipient

American Red Cross: Lifeguard Management, Lifeguarding Instructor Trainer, Lifeguarding Instructor, Lifeguarding, FA/CPR/AED for the Professional Rescuer

YMCA: Y Swim Lesson Instructor