

Lower Makefield Township
Electric Reliability Committee (ERC)
October 14, 2021
Meeting Minutes

Present: Jason Simon
John Kingham (Chairman)
Lee Pedowicz

The October 14, 2021, virtual meeting of the Lower Makefield Township Electric Reliability Committee (ERC) was called to order at 7:36 p.m. by Chairman Kingham.

Agenda: The meeting agenda is appended to these minutes. ([Attachment 1](#)).

- 1) Approval of past minutes:** The minutes of the meeting of July 8, 2021, were approved as circulated and corrected (Pedowicz, Simon).
- 2) Apologies:** Bernard Griga, Jason McFarland
- 3) PECO – Request to the BOS for a meeting.**

- I. Status:** The Chairman noted that the request to the BOS for a meeting with PECO was denied but, in the absence of Mr. Grenier, he wasn't sure of the reasoning behind the denial or, given the denial, what forward direction the ERC should take.
- II. Outage Messaging (Agenda item I, IV):** The Chairman advised the committee that, following a nine-hour power outage affecting Yardley Hunt on the evening of October 8, he had sent the Township Manager a Power Point presentation to be forwarded to PECO. The presentation highlighted the poor outage messaging from PECO which the ERC has previously highlighted as a major issue. Mr. Simon concurred and reminded the meeting that messaging improvement is something that PECO should be able to do without incurring major expense. The presentation sent to the Township Manager is appended to these minutes as attachment 2. It includes the imagined reactions of residents to the PECO messaging.

Further discussion on where to go next highlighted the frustration felt by the committee in its efforts to move forward. Mr. Simon noted that the discussions with Mr. Dorand of PECO in the April meeting of the ERC highlighted the fact that he is very good at public relations but, apart from reassurance, he had given us nothing of substance.

Mr. Pedowicz asked if he is at liberty as a resident to ask questions about PECO at a public BOS meeting or to advise the Township Manger via email of his intention to ask a PECO related question. Mr. Simon stated that, from his prior experience working with the BOS, there is nothing to prevent any resident asking questions during "Public Comment". From this point it was agreed that the committee has no objection to the actions suggested by Mr. Pedowicz.

- III. Info on LMT Website (Agenda item I, II) & Generator Installations (Agenda item I, III):** It was agreed that any discussion on items to be added to the LMT website and on generator installations would be shelved until the next meeting of the ERC.

4. The way forward for the ERC:

In the closing discussion it was agreed that the committee progress will depend on responses from the Township Manager or the BOS.

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- 4) **Other Items:** No other items were raised.
- 5) **Next Meeting:** The next scheduled meeting of the ERC is on January 13, 2022, at 7:30 p.m.
- 6) **Motion for Adjournment:** The meeting was adjourned at 8:01 p.m.

Attachments:

1. [Agenda](#)
2. [Outage 10/9 Messaging](#)

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ERC Agenda Oct 14, 2021, Meeting – 7:30pm LMT Remote:

1. Approval of minutes of July 8, 2021, meeting - Kingham
2. Apologies
3. PECO – Request to BOS for a meeting
 - I. Status - Grenier
 - II. What next?
 - i. Place helpful “Power Outage” links on the LMT website
 1. Call PECO – don’t delay.
 2. Link to outage map.
 3. Link to PECO “Right Tree – Right Place” info.
 - III. Generator installation address analysis status
 - IV. PECO outage messaging
4. The way forward for the ERC
5. Other items
6. Set date, time, place for next ERC meeting
7. Motion for adjournment

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Power Outage Yardley Hunt October 9/10 2021



First message 6:31 pm initiated by Smart Meter feedback to PECO
PECO investigating
Consumer reaction: A nuisance but fair enough

An Outage has been reported

Hello ~~XXXXX~~
PECO has detected an electric outage at 918 PUTNAM RD

We will notify you when an estimated restoration time is available. We also will inform you when your service has been restored.

Thank you for your patience as we work to restore service in your area.

Thank you,
PECO

Power Outage Yardley Hunt October 9/10 2021



Second message 6:57 pm
PECO is on the job - estimating 8:30 pm restoration
Consumer reaction: Annoyed but looking forward to 8:30 pm

An Outage has been reported

Hello ~~XXXXXXXXXX~~

An electric outage has been reported in your area at 918 PUTNAM RD YARDLEY. PECO is working to restore service to this area as quickly and safely as possible.

The cause of the outage is Undetermined. Based on the current information we have regarding this outage, we estimate service will be restored 10/09 8:30PM. We will notify you if the estimated time to restore service changes. We also will inform you when service has been restored in your area.

Thank you for your patience as we work to restore service in your area.

Thank you,
PECO.com Team

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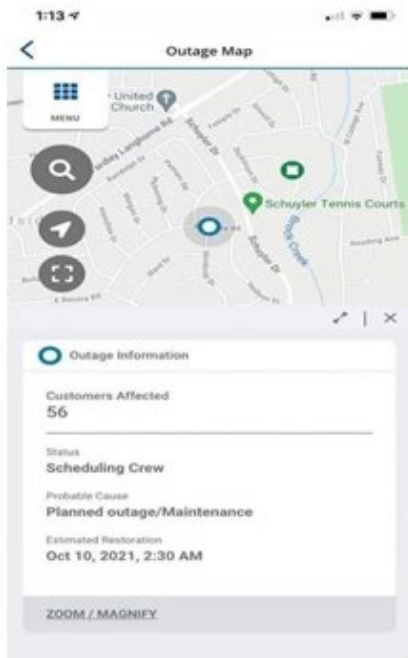
Power Outage Yardley Hunt October 9/10 2021



Third message 9:27 pm
PECO still looking!
Consumer reaction: What happened to 8:30 pm?
Do they need help? Very Irritated



Power Outage Yardley Hunt October 9/10 2021



Around midnight
No message since 9:27 pm
Outage map indicates crews are being scheduled
and
It is due to "Planned Outage /Maintenance"

Consumer reaction:

- Are you kidding me?
- What happened to 11:30 pm?

Power Outage Yardley Hunt October 9/10 2021



An Exelon Company

Power Restored

PECO has restored power to 918 PUTNAM RD as of 10/10
3:18AM.

Thank you for your patience as we worked to restore service as
quickly and safely as possible.

Thank you from PECO.

Final message 3:18 am

Power has been restored

No reasons given for the outage

PECO looks like it is seriously in need of some
public relations help!

PECO thanks us for our Patience! What patience?